

# Wats-Touch冷熱水機

## 配備即熱式及電子製冷系統

Wats-Touch Hot & Chilled Dispenser  
With Instant Heating and Electric Cooling System



## 產品說明書

### INSTRUCTION MANUAL



Inside cover

## 於安裝水機前仔細閱讀《產品說明書》

請在安裝之前詳細閱讀本說明書，並正確使用水機。

### 使用須知及注意事項

- 本機祇適合室內使用，如家居、店舖、辦公室、酒店、旅館及餐廳等類型環境。
- 適用於4.5 / 8 / 12公升。
- 本產品為塑料外殼，電源線採用三極安全插頭（插頭處有標示接地符號），使用時必須把插頭插入有接地線的三極安全插座上，禁止用力拉扯電源線，如果電源線損壞，用戶不得擅改插頭，必須在指定維修部購買專用配件及由公司專業人員更換。
- 使用前務必查看線路是否符合銘牌中各參數的電壓、功率標識，防止線路過載。
- 初次使用本產品或長期停用後重新使用本產品，首杯水不建議飲用。
- 任何時候，請務必不要接觸水機的出水口，以免導致燙傷。
- 水機在工作時不得更換水樽及水杯。
- 避免水機傾倒，請將水機固定於平的枱面上，請參照固定裝置及安裝說明部份。
- 本產品只適用於使用屈臣氏蒸餾水，嚴禁倒入牛奶，飲料或其它液體加熱。
- 因不正當用途、錯誤使用、操作不當和擅自修理拆卸本產品，本公司概不負任何責任，因此而導致的損壞也不在維修範圍內。
- 水機水箱內的浮子是做無水保護指示使用的，如因人為或非人為情況導致水箱內無浮子，請勿通電使用水機（可能會導致發熱體乾燒）。
- 本產品嚴禁幼兒操作，以免熱水燙傷，在有幼兒的場所使用，建議啟用童鎖功能。
- 本產品應遠離高溫，放置在陰涼，乾燥，通風的環境中，禁止在戶外，有陽光直射或有水噴濺的地方使用，並遠離易燃及易爆物品。
- 內部加熱系統在溫度較低時加熱會產生短暫的噴汽現象，是因為水充分沸騰而產生的，屬於正常現象。
- 請平穩放置水機於平面上，四周與牆壁必須有大於15厘米以上間隔，飲水機過熱可能使水機的性能降低而引起火災。
- 本水機建議使用環境溫度為15-25°C，當使用環境低於10°C，請關掉冷膽/負離子電源開關，以免發生冰堵。
- 當更換一樽新蒸餾水後，請按冷水鍵出水，等水暢順流出及氣泡從水中浮出到水面後，才可進行正常使用，以免水從機頂溢出。
- 當水機進行清潔或維修前，應先關掉電源開關，然後拔掉電源插頭，不要將水機放入水中清洗，或用氣體或化學藥劑來擦洗機身。
- 不要直接將水噴到水機表面進行清洗，請以乾淨之濕抹布清潔機身和水箱，不要使用化學洗劑清潔機身和水箱。
- 高溫水為燒開的水，切勿使用橡膠容器盛載。
- 當底部接水盤滿時，只需用手將接水盤向上提出，將水倒掉，然後安放回原處即可。

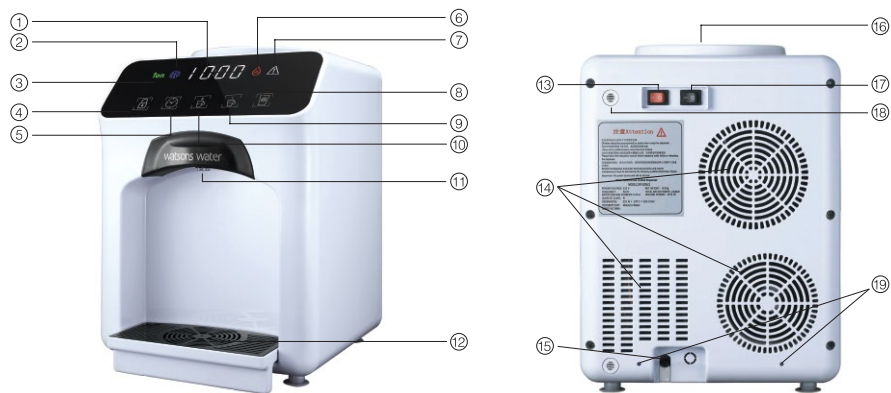
⚠ 注意：避免觸電，請在清洗或檢查水機前切斷電源。

⚠ 警告：勿讓孩童、老人、行動不便、殘疾、缺乏使用水機經驗或有需要協助人士單獨使用本水機，需要成人在旁監督指導及協助，避免發生意外。

⚠ 警告：勿讓孩童耍玩本水機，以免發生危險或造成破壞。

⚠ 警告：本水機只能使用固定且合適的連接電源，不能使用接線板，以免因接線板過電量不夠導致引發火災。

結構及組件



1	時鐘	2	冰膽工作指示	3	負離子工作指示	4	童鎖鍵
5	時鐘調節鍵	6	補水提示	7	故障警告	8	冷水鍵
9	中溫熱水鍵	10	高溫熱水鍵	11	出水口	12	接水盤
13	總電源開關	14	排風口	15	電源線	16	聰明座
17	冷膽/負離子電源開關	18	排氣孔	19	固定片安裝孔		

固定裝置及安裝說明

名稱	塑料膨脹螺釘	L形固定片	螺絲
規格及數量	2	2	ST4×16TA 4顆

圖1



圖2



為了防止水機傾倒，水機須要安裝防倒機腳，安裝步驟如下：

- 1. 請將水機平穩放置於平面上。
- 2. 機背後蓋下方已設有固定孔1及2（如圖）。
- 3. 用螺絲放在固定孔1及2（如圖）。
- 4. 於放置水機的平面上固定螺絲，並保持水機四周離牆大於15厘米以上距離。

**⚠ 注意：安裝固定裝置時須關閉電源。**

## 按鍵操作說明



### 按鍵1 童鎖鍵

長按3-5秒，按鍵燈亮，機器鎖定，所有功能按鍵無法工作；再長按3-5秒，按鍵燈滅，解鎖，機器進入正常工作狀態。

### 按鍵2 時鐘調節鍵

白色LED長期顯示時間，秒點閃爍指示，24小時制計時，長按按鍵3秒進入時鐘調節，循環順序為：調時—調分—確定—調時，進入調節狀態後調時、調分時，按冰水鍵為數值“-”，按中溫熱水鍵為數值“+”，調節狀態下按三個出水鍵都不能出水，無任何調節時，7-9秒進入正常顯示。

### 按鍵3 高溫熱水鍵

常規工作狀態下按鍵是出水/停水相互轉換，按鍵燈亮時出水，停水時燈滅，出水口溫度：90-99°C。

### 按鍵4 中溫熱水鍵

常規工作狀態下按鍵是出水/停水相互轉換，按鍵燈亮時出水，停水時燈滅，出水口溫度：65-75°C。

### 按鍵5 冷水鍵

常規工作狀態下按鍵是出水/停水相互轉換，按鍵燈亮時出水，停水時燈滅，出水口溫度：冷膽中的水溫較放置水機之室內溫度低約10°C。

## 功能說明

### 功能1 負離子工作指示

負離子發生器(冷膽開啟)工作時燈亮，停止工作時熄滅，產生的負離子濃度： $5 \times 10^6 \text{ PCS/cm}^3 \pm 15\%$ 。

### 功能2 冷膽工作指示

冷膽在製冷工作時燈亮，達到設定溫度或停止工作時熄滅，冷膽容量：0.5公升。

### 功能3 故障警告

有任何異常警報則閃爍顯示，故障解除或消失後便不顯示。

### 功能4 補水提示

水箱內水位達到警報水位時即圖標閃亮提示(同時蜂鳴器“的”“的”慢響10聲後停)，加水後不再顯示。

#### **功能5 出水溫度提示**

出水口出水時燈亮：高溫熱水亮紅燈，中溫熱水亮綠燈，冷水亮藍燈。

#### **功能6 總電源開關**

按紅色開關鍵，水機進入工作狀態，關上開關水機無法工作。

#### **功能7 冷膽/負離子電源開關**

按黑色開關鍵，冰膽開始工作，同時負離子發生器開始工作，關上即停止工作。

### **水機使用方法**

1. 將水機從包裝箱中取出，平放在枱面上，用固定片將水機固定。
2. 此水機配備1個聰明座（配合4.5 / 8 / 12公升蒸餾水樽使用）。
3. 接上合適電源（220V，10A），按機背上的電源開關鍵，顯示屏各圖標短暫閃亮，後進入常規顯示狀態：顯示時鐘燈亮起，冷膽及負離子工作狀態指示燈亮起（冷膽開關處於開啟狀態時）。
4. 按冷水出水鍵，讓冷膽內充滿水（出水口能正常出水為止），冷水需按冷膽 / 負離子電源開關鍵，冷膽開始工作才有冷水，否則按冷水鍵出水溫度為常溫水。
5. 首次使用高溫熱水出水 / 停水按鍵或中溫熱水出水 / 停水按鍵，均出常溫水（初次接過電或斷電后再重啟時功能相同），第2杯水開始即進入正常工作狀態。
6. 高溫熱水、中溫熱水、冷水三個出水按鍵均為開/關轉換鍵，在出水狀態下，輕觸按三鍵中任一鍵均可停止出水，為避免誤操作燙傷手的情況出現，本水機各出水按鍵均需有效接觸0.3秒才開始出水。
7. 童鎖鍵使用方法：按住按鍵5秒，可啟動童鎖功能，此狀態下按住按鍵5秒，取消童鎖功能。
8. 時鐘按鍵使用方法：按住按鍵5秒可進行時鐘調節。
9. 若水機的水箱內無水時，機器會進入無水保護並發出警報，所有按鍵操作均不能工作，蜂鳴器響3聲，顯示屏顯示無水圖標，此時更換水樽，系統即自動恢復正常功能。

## 更換水樽操作程序

1. 拉開水樽上的手挽，扭開水樽上的樽蓋，然後換上水樽。
2. 將水樽倒轉放在機頂上的聰明座插口位。
3. 將電源插頭插入合規格的三孔插座內，再打開水機後蓋上方的紅色電源開關。
4. 按下冷水鍵，待出水口能正常出水，再打開水機後蓋上方的黑色冷膽/負離子電源開關，機器即進入待機狀態。
5. 請參看以下水樽正確安裝程序：



1. 先用清潔紙巾抹樽口及樽頸。



4. 站立後把樽頸倚傍水機頂邊。



2. 將蓋上招紙及標籤撕去。



5. 把水樽倒置於機頂上，並將手柄轉往後面。



3. 一手緊握水樽手柄，另一手托起樽底，保持腰身挺直，然後把水樽提起，慢慢站起來。

- 換水前，請關閉電源。
- 請緊按住機身拉出空樽才更換另一樽水。
- 請根據更換水樽操作程序換水。

**⚠ 注意：**每次更換水樽後必須先通電按冷水鍵，待出水口正常出水後才能開啟冷膽/負離子電源開關進行製冷水工作。

- 如有疑問，請致電客戶服務熱線2660 6688查詢。

### 技術參數

產品型號	WT-BCN22-1	適配水樽	4.5 / 8 / 12公升
額定電壓	220V	製熱水量	室溫 $\geq 25^{\circ}\text{C}$ 24L / h
額定頻率	50Hz	製冷水量	0.7L / h $\leq 15^{\circ}\text{C}$
額定功率	2200W	出水溫度	90°C-99°C / 65°C-75°C / 水溫比使用環境溫度低 10°C
機器淨重	4kg	防電擊類型	I
機器尺寸	260(W)*305(D)*350(H)mm	建議工作環境	15-25°C

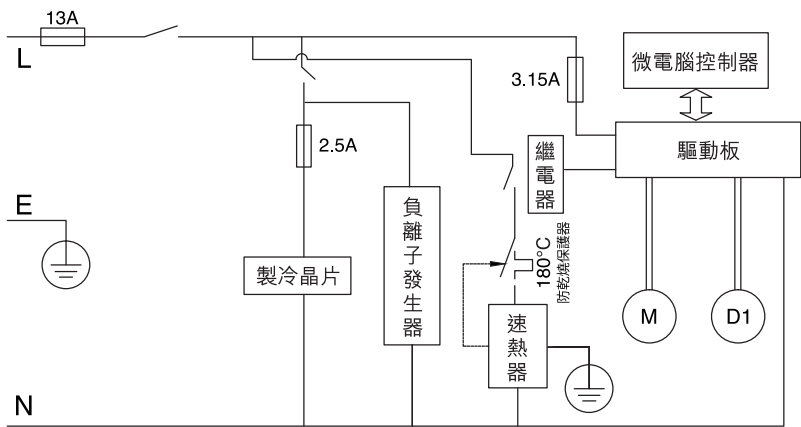
### 常見故障、故障號碼說明及解決方法

故障	原因	解決方法
機器不通電	• 電源未接通	• 檢查電源插座是否插好
	• 無水保護狀態	• 安排專業人員檢查
	• 內部連接線鬆脫	
按鍵不出水	• 童鎖狀態	• 檢查顯示屏上童鎖按鍵燈是否亮起並進行解除
	• 電路控制故障	• 安排專業人員檢查
沒有水流出或水流太小	• 機器內水垢或雜質太多堵住水口	• 除垢，檢查水箱進水口
	• 水樽與聰明座型號不匹配	• 更換與水樽相匹配的聰明座
熱水溫度不夠高	• 水垢太多/或電路控制故障	• 除垢/送固定維修點維修
	• 電源電壓異常	• 請專業人員檢查電源電壓
故障號碼E01	• 水箱內無水	• 換水樽加水
故障號碼E02	• 進水溫度傳感器故障	• 送固定維修點維修
故障號碼E03	• 出水溫度傳感器故障	
故障號碼E04	• 發熱體超溫	
故障號碼E05	• 進水溫度超過40度	• 檢查水樽或進水溫度
故障號碼E06	• 泵溫傳感器溫度超溫	• 送固定維修點維修
故障號碼E07	• 水泵供電頻率故障	• 斷電檢查，排除故障後上電即可正常使用

如有查詢，可致電客戶服務熱線2660 6688。



水機電路圖



銘牌

注意 Attention ⚠

- ① 兒童須由成人陪同方可使用此水機。  
Children should be accompanied by adults when using this dispenser.
- ② 在有兒童的環境下使用時，建議啟動童鎖功能。  
Please activate Child Lock when there are children.
- ③ 如需更換蒸餾水水樽或改變水機擺放位置，請參照使用指南指示。  
Please follow the instruction manual before replacing water bottle or relocating the dispenser.
- ④ 倘遇操作故障，請勿自行修理。請關掉電源並致電熱線安排公司認可人員進行維修。  
Should the dispenser encounter technical problems and require maintenance, it must be serviced by the company qualified technician. Please disconnect the power supply and call for service.

Wats-Touch Hot & Chilled Dispenser

MODEL: WT-BCN22-1	SERIAL NO: HTYYMMXXXX
POWER VOLTAGE: 220 V	MADE IN CHINA
FREQUENCY: 50 Hz	DISTRIBUTED BY: Watsons Water
RATED COOLING CURRENT: 0.55 A	NET WEIGHT: 4 kg
CLIMATIC CLASS: N	TOTAL RATED POWER : 2200 W
DIMENSIONS: 260W × 305D × 350H mm	HEATING POWER: 2135 W

### 配件表

水機	1台	產品說明書	1本
聰明座	1個	固定片	2片
接水盤	1套		

### 保養及維修

- 屈臣氏蒸餾水提供12個月免費保養服務，保養期由收貨日起計12個月內有效；保養期過後更換零件需另外收費，建議保留購買單據證明。
- 如需維修服務，請致電客戶服務熱線2660 6688查詢。
- 免費保養期內，下列情況不適於免費保養範圍，敬請留意！
  1. 未按說明書使用，維護而導致產品故障和損壞。
  2. 擅自改動或拆機。
  3. 人為因素導致產品損壞，如往水箱灌高溫水，使用其他飲品加熱，從高處摔落等。
  4. 因不可抗拒原因導致損壞，如其他誘因導致火災、水災、地震、雷擊等情況。
  5. 其他非本產品本身技術質量而導致故障或損壞。
  6. 對於因事故、更改、外在環境因素、錯誤操作、故意損壞或沒有遵照本公司之指引進行安裝、清潔或維修而導致的任何故障、損壞或意外，本公司概不負責。
- 本公司保留對說明書相關內容說明權，以及相關決定權。

## Please read this Instruction Manual thoroughly before Installation

Before installation, please read this instruction manual thoroughly and use the dispenser properly.

### USE INSTRUCTIONS AND PRECAUTION

- This dispenser is intended to be used for indoor environments only, such as household, shops, offices, hotels, motels and restaurants.
- This dispenser is designed for use with 4.5 / 8 / 12L packs.
- This dispenser comes with plastic surface and 3 pin safety plug (marked with earth symbol). Put the plug into the 3 pin earthed socket. Do not pull the power cord. In case of damage, do not alter the plug. The plug must be purchased and replaced with specific parts by professionals from the Company.
- To avoid overloading, ensure the power supply matched with the required voltage and power as stated in the Marking Label.
- Do not drink the first cup of water when using the dispenser for the first time or after not using for a long period time.
- Do not touch the waterspout to avoid scalding.
- Do not change the bottle or cup during operation.
- To avoid dumping of the dispenser, place the dispenser on a flat and level surface. Please refer to the Illustration in the Stability Anchor and its Installation part.
- This dispenser is only used with watsons water. Do not pour milk, beverages or other liquid for heating.
- The Company is not liable and excluded in the maintenance service scope for any damages due to misuse, improper handling and unauthorized repairs or disassemble the dispenser.
- The floater in water tank is for waterless protection. Do not plug and use the dispenser if the floater is removed due to human or non-human errors to avoid dry burning of heater.
- To avoid scalding, do not allow children using this dispenser. Turn on the child safety lock if used in environments with children.
- Keep the dispenser away from heat. Place at a dry, cool place with enough ventilation. Do not expose the dispenser to outdoors, place with direct sunlight or water spray. Keep away from inflammable and explosive items.
- The inner heating system may temporarily release gas in low temperature due to fully boiled water. This is a normal condition.
- Place the dispenser on flat and level surface, and keep more than 15cm away from walls. Overheat of dispenser may lower its function and cause fire.
- The best temperature for the dispenser is 15-25°C. Switch off Cold Tank / Ionizer Switch when the temperature is lower than 10°C to avoid ice clogging.
- Press cold water button on waterspout after changing a new bottle of distilled water. The dispenser operates normally after air bubbles rise on the surface of water. This is to avoid water spill from the dispenser.
- Before cleaning and maintenance: Switch off the dispenser and unplug the socket. Do not wash the dispenser by putting the dispenser into water. Do not wash the dispenser with gas or chemicals.
- Do not wash by spraying water directly on the dispenser. Wipe the dispenser and water tank with clean wet cloth. Do not use chemical cleansers for washing the dispenser and water tank.
- High-hot water from the dispenser is boiled water. Do not hold hot water with rubber ware.
- When the Drip Tray is full, take it up by hand and pour away the water. Reinstall the tray afterward.

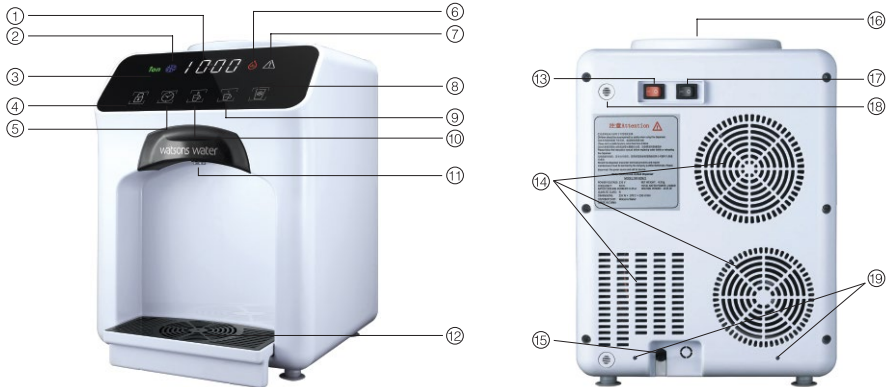
**⚠ CAUTION: Disconnect the power supply during cleaning or inspection to avoid electric shocks.**

**⚠ WARNING: To avoid accidents, the dispenser is not to be used by persons (including children) independently with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.**

**⚠ WARNING: Do not allow children to play with the dispenser to avoid danger or damage of the dispenser.**

**⚠ WARNING: This dispenser can only be used with fixed and suitable power supplies. Do not use with extension cords to prevent fire caused by overloading.**

STRUCTURE AND PARTS



1	Timer	2	Cold Tank Indicator	3	Ionizer Indicator	4	Child Lock Button
5	Timer Setup Button	6	Refill Indicator	7	Error Alarm	8	Cold Water Button
9	Mid-Hot Water Button	10	High-Hot Water Button	11	Waterspout	12	Drip Tray
13	Power Switch	14	Ventilation Panel	15	Power Cord	16	Water Guard
17	Cold Tank / Ionizer Switch	18	Vent hole	19	Fixing Plate Installation Hole		

STABILITY ANCHOR AND ITS INSTALLATION

Description	Plastic Expanding Screw	L-shaped Fixing Plate	Screw
Specifications & Quantity	2	2	ST4×16TA 4pcs

Diagram 1



Diagram 2



- To prevent dispenser tipping, stability anchor has to be installed by the following steps:
1. Place the dispenser in upright position on flat surface.
  2. Fixing plate holes 1 and 2 are placed at the bottom of the dispenser's back panel (Diagram 1).
  3. Put the screws on the fixing plate holes 1 and 2 (Diagram 2).
  4. Fix the dispenser with the screws on a flat and level surface. Keep the dispenser more than 15 cm away from the walls.

**⚠ CAUTION: Switch off the power during installation of the Stability Anchor.**

## BUTTON OPERATION INSTRUCTIONS



### **BUTTON 1** Child Lock Button

Press for 3-5 seconds until the light is on to lock the dispenser. All function buttons are disabled. To unlock, press again 3-5 seconds until the light is off. The dispenser resumes to normal condition.

### **BUTTON 2** Timer Setup Button

White LED displays the time. Second display flashes. 24 hour format. Press 3 seconds to setup the timer. The order of setup is: Hour setup → Minute setup → Confirm → Hour setup. In the setup mode, press cold water button for “-” and ambient water for “+”. The three water buttons are disabled in the setup mode. Idle the dispenser for 7-9 seconds to resume to normal mode.

### **BUTTON 3** High-Hot Water Button

Under normal condition, the button is an on/off switch. Light is on when water flows. Temperature at waterspout: 90-99°C

### **BUTTON 4** Mid-Hot Water Button

Under normal condition, the button is an on/off switch. Light is on when water flows. Temperature at waterspout: 65-75°C

### **BUTTON 5** Cold Water Button

Under normal condition, the button is an on/off switch. Light is on when water flows. Temperature at waterspout: Water temperature at cold tank is approximately 10°C lower than the room temperature.

## INSTRUCTIONS

### **FUNCTION 1** Ionizer Indicator

Ionizer indicator light is on during operation (cold tank is on). Concentration of negative-ion output:  $5 \times 10^6$  PCS/cm<sup>3</sup> ± 15%

### **FUNCTION 2** Cold Tank Indicator

Cold Tank Indicator light is on during cooling operation, off while reaching set temperature or not in operation. Cold Tank volume: 0.5L.

### **FUNCTION 3** Error Alarm

Error Indicator light flashes when the dispenser is not operating properly. The light is off when the error has been fixed.

### **FUNCTION 4** Refill Indicator

Refill Indicator light flashes when water level reaches the warning level (beeper sound lasts for 10 seconds and stop). No more display after water refilled.

#### **FUNCTION 5 Water Temperature Sensor**

Waterspout light changes during water flows: red light indicators high-hot water, green light indicates mid-hot water and blue light indicates cold water.

#### **FUNCTION 6 Power Switch**

Press the red button to switch on the power of water dispenser. The dispenser is disabled when the button is switched off.

#### **FUNCTION 7 Cold Tank / Ionizer Switch**

Press the black button to switch on the cold tank and ionizer. The cold tank and ionizer are disabled when the button is switched off.

### **OPERATION NOTES**

1. Take out the dispenser from the pack and place on a flat surface, fix with fixing plates.
2. This dispenser includes one Water Guard (fit with 4.5 / 8 / 12L water bottle size).
3. Plug with a suitable power supply (220V, 10A), turn on the power switch at the back of the dispenser. Icons on display monitor flashes and enters to normal mode: lights of the timer, cold tank power switch and ionizer indicator are on (while cold tank power switch is switched on).
4. Press the cold water button to fill cold tank with water (until normal water pour). To use cold water, turn on Cold Tank / Ionizer Switch. Otherwise, the water temperature keeps ambient from the cold water pour.
5. At first time, both high-hot water button and mid-hot water button supply ambient water only (same function when plug in power or re-start the dispenser for the first time). The dispenser operates normally after the first cup of water.
6. High-hot water, mid-hot water and cold water buttons are all on/off switch. Touch any of the three buttons to stop water flow. To avoid scalding, water is only dispensed after pressing the button for 0.3 seconds.
7. To activate Child Lock: press the Child Lock button for 5 seconds. Unlock by pressing the Child Lock button for 5 seconds.
8. To activate Timer Setup: press the Timer Setup button for 5 seconds.
9. The dispenser enters to waterless protection mode and gives out warning when running out of water. All buttons will not function. Beeper sounds alarm for 3 seconds and monitor displays refill icon. Replace the bottle to return the system to normal.

## THE PROCEDURES OF REPLACING WATER BOTTLE

1. Pull apart the plastic handle on the water bottle, remove the original bottle cap and replace the empty bottle.
2. Turn the bottle upside down and insert it to the Water Guard of the dispenser.
3. Connect the power supply with a three pin plug socket which meets safety standard and turn on the red power button at the upper back of the dispenser.
4. Press the Cold Water Button to let water flow from the spout properly. Press the Cold Tank / Ionizer power switch at the back of the dispenser to enter standby mode.
5. Please refer to the below procedures for installing.



1. Wipe the bottle neck and shoulder with clean tissue.



4. After standing up, place the bottle neck near the top of the dispenser.



2. Remove labels on the bottle cap.



5. Invert the bottle and place into the dispenser. Turn the bottle handle to the back.



3. Lift up the bottle with one hand holding the bottle handle and another hand holding the base. Keep your back straight when lifting the bottle. Stand up slowly.

- Turn off power before changing bottles.
- Hold the dispenser firmly and pull the empty bottle out before changing to another one.
- To change a new bottle of water, please follow the Procedures of Replacing Water Bottle.



**CAUTION: Always press the Cold Water Button after replacing a new bottle, and only switch on the Cold Tank / Ionizer Switch for cooling after water flows from the waterspout properly.**

- Please call the Customer Service Hotline 2660 6688 for any enquires.

## TECHNICAL DATA

Model	WT-BCN22-1	Suitable bottle type	4.5 / 8 / 12L
Rated Voltage	220V	Heating capacity	Room temperature ≥ 25°C 24L / h
Rated frequency	50Hz	Cooling capacity	0.7L / h ≤ 15°C
Rated power	2200W	Water temperature	90°C-99°C / 65°C-75°C / 10°C lower than the environment
Net weight	4kg	Protective type of anti-electric shock	I
Dimensions	260(W)*305(D)*350(H)mm	Suggested working temperature	15-25°C

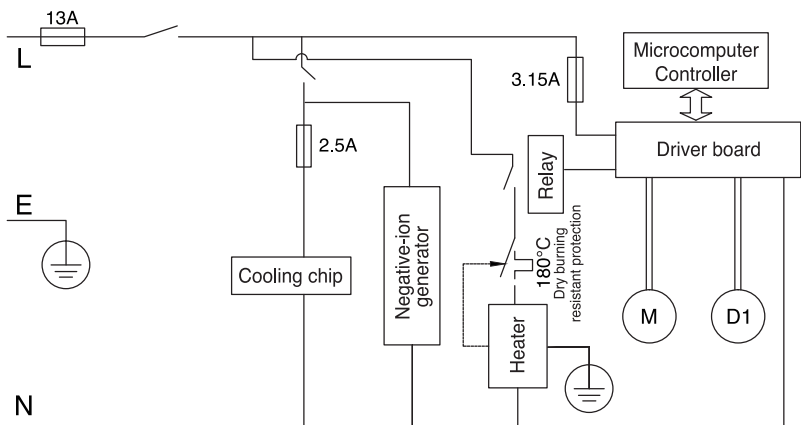
## PROBLEMS, ERROR NUMBERS AND SOLUTIONS

Problem	Possible Cause	Solution
No power supply to dispenser	• Socket not plugged in	• Check the connection
	• Waterless protection is on	• Contact professionals to checking
	• Loose interconnection wire	
Water button does not react	• Child Lock is on	• Check the child lock button light
	• Control circuit error	• Contact professionals for checking
No and too little water flows from the spout	• Waterspout is clogged by deposit	• Descale and check inlet of water tank
	• Water guard does not match with bottle	• Change water guard accordingly
Water not hot enough	• Excessive water deposit/ Control circuit error	• Descale/ Bring the dispenser to repair center
	• Abnormal voltage	• Contact professionals to check voltage
Error E01	• No water in tank	• Replace bottle and refill water
Error E02	• Inlet water temperature sensor error	• Bring the dispenser to repair center
Error E03	• Outlet water temperature sensor error	
Error E04	• Heater overheated	
Error E05	• Inlet water temperature is higher than 40°C	• Check bottle or inlet water temperature
Error E06	• Pump temperature sensor overheated	• Bring the dispenser to repair center
Error E07	• Faulty on power frequency of water pump	• Unplug power supply and check, plug and use after the problem resolved

Please call our Customer Service Hotline 2660-6688 if there is any enquiry.



## DISPENSER CIRCUIT DIAGRAM



## MARKING LABEL

### 注意 Attention ⚠

- ① 兒童須由成人陪同方可使用此水機。  
Children should be accompanied by adults when using this dispenser.
- ② 在有兒童的環境下使用時，建議啟動童鎖功能。  
Please activate Child Lock when there are children.
- ③ 如需更換蒸餾水水樽或改變水機擺放位置，請參照使用指南指示。  
Please follow the instruction manual before replacing water bottle or relocating the dispenser.
- ④ 倘遇操作故障，請勿自行修理。請關掉電源並致電熱線安排公司認可人員進行維修。  
Should the dispenser encounter technical problems and require maintenance, it must be serviced by the company qualified technician. Please disconnect the power supply and call for service.

### Wats-Touch Hot & Chilled Dispenser

MODEL: WT-BCN22-1	SERIAL NO: HTYYMMXXXX
POWER VOLTAGE: 220 V	MADE IN CHINA
FREQUENCY: 50 Hz	DISTRIBUTED BY: Watsons Water
RATED COOLING CURRENT: 0.55 A	NET WEIGHT: 4 kg
CLIMATIC CLASS: N	TOTAL RATED POWER : 2200 W
DIMENSIONS: 260W × 305D × 350H mm	HEATING POWER: 2135 W

## PART LISTS

Water Dispenser	1 set	Instruction Manual	1 piece
Water Guard	1 piece	Fixing Plate	2 pieces
Drip Tray	1set		

## WARRANTY AND MAINTENANCE

- Watsons Water provides 12-month warranty, starting from the receipt date of the dispenser. Parts will be charged separately after warranty. Please keep the invoice for proof of purchase.
- For repair service, please call Customer Service Hotline 2660 6688.
- Please note that the warranty does not cover the following conditions:
  1. Any conditions and damages caused by failure to follow the instructions.
  2. Any damages caused by alteration.
  3. Any damages caused by misuse, e.g. filling overheated water to the tank, heating other drinks and liquids, falling from height etc.
  4. Any damages caused by Acts of God, including flood, fire, earthquake, thunder and other natural disasters.
  5. Any conditions and damages not caused by built-in quality problems.
  6. The Company shall not be liable for any conditions, damages and accidents resulting from accidents, alternation, environmental factors, misuse abuse or failure to follow instructions in respect to installation, cleaning or maintenance.
- The Company reserves the right to specify the relevant contents of the manual and related decisions.

Inside back

客 戶 服 務 熱 線

Customer Service Hotline

**2660 6688**

[www.watsons-water.com](http://www.watsons-water.com)

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